

# Williamson-Thermoflo® Cast Iron Gas Boiler Models GWA and GWI

## Limited Warranty for Residential Use

### A. What Does This Limited Warranty Cover?

This Limited Warranty for Residential Use covers any defects in material and workmanship in your Williamson-Thermoflo Cast Iron Gas Boiler Models GWA and GWI (the “Product”).

### B. How Long Does The Coverage Last?

There are two separate coverage periods under this Limited Warranty: (1) the Heat Exchanger Limited Warranty Period, and (2) the Parts Limited Warranty Period. The Heat Exchanger Limited Warranty Period runs for twenty years from the date your Product was installed with your responsibility for the list price of a replacement heat exchanger increasing in years eleven through twenty pursuant to the below chart. The Parts Limited Warranty Period runs for one year from the date your Product was installed and applies to all parts of your Product except the heat exchanger.

Heat Exchanger: Year from the date of installation	Year 1 Through Year 10	Year 11	Year 12	Year 13	Year 14	Year 15	Year 16	Year 17	Year 18	Year 19	Year 20
Percentage of list price paid by consumer	0%	5%	10%	15%	20%	25%	30%	35%	40%	45%	50%

### C. Who Can Make Claims Under This Limited Warranty?

This Limited Warranty is available to you if you are the original retail purchaser and the Product has only been used for personal, family, or household purposes. Williamson-Thermoflo defines Products “used for personal, family, or household purposes” as any Products used in (1) any single-family dwelling or (2) a two-family owner-occupied solely residential building where the Product services the owner's residence. Williamson-Thermoflo defines Products used in any other manner to be Products “used for business purposes.” This Limited Warranty does not provide coverage to you if you use the Product at any time for business purposes. A Product used at any time for business purposes is covered by the Limited Warranty for Commercial Use for the Williamson-Thermoflo Cast Iron Gas Boiler Models GWA and GWI.

### D. What Will Williamson-Thermoflo Do To Correct Problems?

If Williamson-Thermoflo determines during the first year of the Heat Exchanger Limited Warranty Period that the heat exchanger is defective in material or workmanship, then Williamson-Thermoflo will provide a replacement boiler. If Williamson-Thermoflo determines during the second through twentieth year of the Heat Exchanger Limited Warranty Period that the heat exchanger is defective in material or workmanship, then Williamson-Thermoflo will provide a replacement heat exchanger, subject to your responsibility for a percentage of such list price pursuant to the above chart. If Williamson-Thermoflo determines during the Parts Limited Warranty Period that any part other than the heat exchanger is defective in material or workmanship, then Williamson-Thermoflo will provide a replacement part.

Williamson-Thermoflo will provide replacement boilers or heat exchangers free of charge in years 1 through 10 and you will be responsible for list percentages in years 11 through 20 pursuant to the above chart. Williamson-Thermoflo will furnish replacement boilers and heat exchangers from the closest comparable boiler model available from Williamson-Thermoflo at the time of the replacement.

If Williamson-Thermoflo provides a replacement boiler for a defective heat exchanger, then the heat exchanger and all other parts in the replacement boiler will be covered under this Limited Warranty for the time remaining, if any, in the original Limited Warranty Period applicable to the like item in the original boiler. If Williamson-Thermoflo provides a replacement heat exchanger, then that replacement heat exchanger will be covered under this Limited Warranty for the time remaining in the original Heat Exchanger Limited Warranty Period. If Williamson-Thermoflo provides a replacement for any part other than the heat exchanger, then that replacement part will be covered under this Limited Warranty for the time remaining in the original Parts Limited Warranty Period.

### E. What Will Williamson-Thermoflo Not Do To Correct Problems?

Williamson-Thermoflo will not pay for the labor to remove any boiler, heat exchanger, or other part that is the subject of your warranty claim or to install replacements provided under this Limited Warranty. Additionally, Williamson-Thermoflo will not pay for the cost of any tools, repair materials, or travel necessary to perform the removal or installation.

### F. What Is Not Covered Under This Limited Warranty?

This Limited Warranty does not cover any Product that has been moved from its original installation site and any components that are not supplied by Williamson-Thermoflo.

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Additionally, this Limited Warranty does not cover claims you make if the failure, malfunction, or unsatisfactory performance of, or damage to, your Product resulted from or is attributable to:

- (1) Inaccurate or incomplete information or data supplied or approved by any party other than Williamson-Thermoflo;
- (2) The failure to properly size the Product for its use;
- (3) Installation not done in accordance with manufacturer's instructions;
- (4) Services provided by and workmanship of the installer of the Product;
- (5) Components that are not supplied by Williamson-Thermoflo;
- (6) Improper or negligent operation, adjustment, control settings, repair, care, or maintenance of the Products, or the failure to adjust, set the controls of, repair, care for, or maintain the Products, or the failure to inspect and maintain the venting;
- (7) Operation with combustion air contaminated by chemical vapors, with improper fuel additives, or with water conditions that have caused deterioration or unusual deposits in the heat exchanger; and
- (8) Freezing, accident, fire, flood, or other acts of God; abuse or misuse; unauthorized alteration; or power surges or failures.

Changes to your Product due to normal wear and tear that do not cause the failure, malfunction, or unsatisfactory performance of your Product are not covered by this Limited Warranty.

**WILLIAMSON-THERMOFLO'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR YOUR PRODUCT. IN NO EVENT SHALL WILLIAMSON-THERMOFLO BE RESPONSIBLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL (INCLUDING WITHOUT LIMITATION DAMAGE TO OR LOSS OF OTHER PROPERTY), OR PUNITIVE DAMAGES, WHETHER SUCH CLAIM OR ACTION IS BASED ON CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**ALL IMPLIED WARRANTIES ARE LIMITED IN THEIR DURATION TO THE APPLICABLE WARRANTY PERIOD STATED ABOVE. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED IN THEIR ENTIRETY AFTER EXPIRATION OF THEIR APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

### **G. How Do You Make A Warranty Claim?**

If you believe you have a claim under this Limited Warranty, please contact a qualified heating or plumbing contractor of your choice. Your contractor will perform a diagnosis and advise you as to whether you may have a claim covered by this Limited Warranty. If your contractor advises you that you may have a claim covered by this Limited Warranty, then the contractor will file the claim with Williamson-Thermoflo on your behalf. If you have questions about this process or the status of your claim, you may contact the **Warranty Center, 523 S New Street, Eden, NC, 27288**, or call **888-821-0124**, or email [wt.warranty@williamson-thermoflo.com](mailto:wt.warranty@williamson-thermoflo.com). Williamson-Thermoflo may require the return of the Product or parts thereof that are the subject of your warranty claim for the purpose of inspection to determine the cause of failure.

### **H. How Can You Register Your Purchase?**

Registration is not required to activate your warranty, but you should retain proof of date of purchase and installation.

### **I. How Does State Law Relate To This Limited Warranty?**

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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If you have any questions about your coverage under this Limited Warranty, please contact Williamson-Thermoflo using the contact information provided above. To learn how to properly care for and maintain your Product, please review the printed information provided with your Product. This information can also be obtained from the Williamson-Thermoflo website at [www.williamson-thermoflo.com](http://www.williamson-thermoflo.com).